



Terms of Service

These Maintenance and Repair Service Terms (the "**Terms of Service**") govern all transactions by and between TriMark USA, LLC or its affiliates (each, for purposes hereof, "**TriMark**") and its Customers ("**Customer**") for preventative maintenance, dispatch services, inspections, startup support, break-fix or other repair services. Any purchase or transaction between Customer and any affiliate of TriMark will be subject to these Terms of Service, which, along with any other documentation executed between the parties governing this subject matter, such as a quote, proposal, electronic service request, or purchase order and the Terms of Sale, shall be deemed a two-party agreement between such entities (the "**Agreement**"), and Customer shall look solely to that affiliate for any claims, demands, and fulfillment of obligations hereunder. Current versions of TriMark's terms are available at www.trimarkusa.com/legal-terms. In the event of any conflict between documents, the following order of precedence shall apply: (a) any written agreement executed by TriMark and Customer governing this subject matter; (b) these Terms of Service; and (c) the Terms of Sale solely to the extent applicable to any related sale of goods, replacement parts, software, materials, or other items or charges provided in connection with the Repair Services. Any Customer-provided terms are rejected unless expressly agreed in writing by an authorized representative of TriMark. The parties agree that no course of dealing, course of performance, or usage of trade shall be used to interpret, supplement, or modify the Agreement. These Terms of Service may only be modified by a written agreement signed by both parties.

1. Defined Terms.

- 1.1. "**Repair Services**" means any preventative maintenance services, dispatch services, break-fix services, inspections, repair services, startup support, and related field services provided by TriMark. Standard preventative maintenance descriptions are set forth in Exhibit A (Service Schedule), as modified by the applicable Repair Proposal.
- 1.2. "**Repair Proposal**" means a quote, proposal, purchase order, electronic service request, dispatch request, or other document specifying the maintenance, repair, dispatch, or related services to be provided to Customer.

2. **Acceptance.** All Repair Services are subject to, and shall be conditioned upon, Customer's assent to these Terms of Service, which shall be presumed from Customer's acknowledgment or acceptance of a Repair Proposal, permitting TriMark to perform Repair Services, issuance of a purchase order, submission of an electronic service request, acceptance of Repair Services, and/or issuance of payment. TriMark may perform Repair Services through employees, affiliates, or subcontractors.

3. **Fees & Payment.** Customer agrees to pay for the Repair Services and any additional charges, as invoiced, in full within thirty (30) days after the invoice date. Emergency dispatches, overtime labor, after-hours work, return trips, premium labor, replacement parts, subcontractor work, consumables, additional diagnostics, waiting time, and Customer-caused delays are billable unless expressly included in the applicable proposal. Additional charges may apply where equipment is inaccessible, not ready for service, or where return trips are required due to Customer delay, unavailable access, unavailable utilities, or incomplete site readiness. A finance charge of either one and one-half percent (1.5%) per month or the maximum rate permitted by applicable law will be applied to any unpaid balance after the due date. Additionally, TriMark reserves the right to: (i) withhold, suspend, or discontinue further goods or services to the Customer, and (ii) cancel or reject any pending orders or proposals with the Customer. TriMark may also require advance payment or change credit terms at any time.

4. **Customer Obligations.** Customer shall provide safe access, adequate utilities, lockout/tagout coordination, sufficient workspace, and a safe work environment compliant with applicable law. Customer is responsible for removing food products, shutting down equipment, and otherwise preparing equipment for service prior to TriMark's arrival. TriMark may suspend or refuse Services where unsafe conditions exist, including grease accumulation, biohazards, pest infestations, utility deficiencies, inadequate ventilation, or inaccessible equipment. Customer shall maintain routine cleaning, daily operational maintenance, filter cleaning, proper shutdown procedures, and ordinary care of the equipment in accordance with the manufacturer's recommendations. TriMark shall not be responsible for failures resulting from inadequate customer maintenance or improper operation. Customer shall comply with all applicable federal, state, and local laws, rules, and regulations.

5. **Confidentiality.** TriMark and Customer agree that any non-public information relating to TriMark's business, products, intellectual property, or operations, whether disclosed orally, in writing, electronically, or otherwise, and whether or not marked as confidential, ("**Confidential Information**") exchanged shall be kept confidential and not used or disclosed, except (i) as expressly permitted in the Agreement, (ii) as necessary to fulfill its obligations or exercise its rights under the Agreement, (iii) as reasonably necessary to perform the services, or (iv) upon the prior written consent of the other party, provided that confidentiality obligations apply to the recipient.

6. **Standard of Care & Warranty.** TriMark shall perform the Repair Services in a commercially reasonable and professional manner. TriMark shall not be responsible for failures arising from age, corrosion, latent defects, prior repairs, manufacturer defects, utility conditions, airflow restrictions, misuse, improper cleaning, inadequate maintenance, voltage fluctuations, insufficient electrical supply, inadequate ventilation, gas supply issues, water pressure, water quality, drainage conditions, ambient temperatures, humidity, customer loading practices, or pre-existing conditions. Unless expressly included in the applicable proposal, Services do not include sealed-system refrigeration repairs, refrigerant recovery or charging, compressor replacement, plumbing infrastructure work, electrical infrastructure work, utility modifications, structural repairs, code upgrades, or equipment relocation. TriMark does not certify or guarantee that Customer's equipment, premises,

ventilation systems, utilities, fire suppression systems, or operations comply with applicable building codes, fire codes, health regulations, OSHA standards, manufacturer requirements, or other legal requirements. Preventative maintenance and repair services are intended to help reduce downtime and identify visible operational concerns, but do not eliminate failures or guarantee uninterrupted operation, continued equipment performance, or extension of useful equipment life. TriMark does not guarantee availability of replacement parts for obsolete or discontinued equipment. TriMark shall have no obligation to service equipment where replacement parts are unavailable, manufacturer support is discontinued, servicing would create unsafe conditions, or servicing is commercially impracticable. EXCEPT AS EXPRESSLY PROVIDED IN THESE TERMS OF SERVICE, TRIMARK MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR THAT EQUIPMENT WILL OPERATE WITHOUT INTERRUPTION OR FAILURE. Replacement parts, if any, are subject solely to the applicable manufacturer's warranty, if any. Unless otherwise expressly stated in the applicable Repair Proposal, TriMark warrants only that labor performed directly by TriMark will be free from defects in workmanship for thirty (30) days following completion of the applicable Repair Services.

- 7. Limitation of Liability.** To the fullest extent permitted by law: (i) in no event shall TriMark be liable for any indirect, incidental, special, consequential, or punitive damages, including food spoilage, contamination, inventory loss, downtime, loss of profits, loss of use, delay damages, or business interruption, arising out of or relating to the Repair Services or the Agreement regardless of the theory of liability and even if advised of the possibility of such damages; and (ii) TriMark's total cumulative liability for any and all claims arising out of or relating to the Repair Services or the Agreement shall not exceed the total amounts paid or payable by Customer to TriMark for the applicable services. The limitations set forth in this section shall apply notwithstanding any failure of the essential purpose of any limited remedy and regardless of whether such claims arise in contract, tort (including negligence), strict liability, or otherwise. The foregoing limitations shall not apply to damages resulting from TriMark's gross negligence or willful misconduct.
- 8. Termination.** Unless otherwise expressly stated in the applicable Repair Proposal, service programs shall remain in effect for one (1) year from the effective date. TriMark may terminate this Agreement or any Repair Proposal for any or no reason upon fifteen (15) days' written notice to the Customer. Upon expiration or termination, Customer shall promptly pay TriMark for all Repair Services performed through the effective date of termination. Termination shall not relieve Customer of payment obligations for scheduled services, parts ordered, committed labor, or services performed prior to the effective date of termination.
- 9. Force Majeure.** TriMark shall not be liable for any delays or failures in performance resulting from events beyond its reasonable control, including acts of God, governmental actions, labor disputes, supply chain disruptions, material shortages, and transportation delays. TriMark's obligations shall be suspended for the duration of such event, and TriMark shall be entitled to a reasonable adjustment in schedules, response times, performance obligations, and pricing.
- 10. Disputes.** Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. Claims shall be heard by a single arbitrator. The arbitrator shall be selected in accordance with the AAA Commercial Arbitration Rules. TriMark, in its sole discretion, may elect to proceed under AAA's Commercial Expedited Procedures. The place of arbitration shall be Boston, Massachusetts. These [Terms of Service](#) and arbitration shall be governed by the laws of the State of Delaware. The arbitrator shall award attorney fees and costs to the prevailing party. Except as may be required by law, neither a party nor an arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of all parties. The parties agree to arbitrate solely on an individual basis, and this agreement does not permit class arbitration or any claims brought as a plaintiff or class member in any class or representative arbitration proceeding. Without the consent of all parties, the arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any representative or class proceeding. At any time during the resolution of a dispute between the parties, either party has the right to apply to any court of competent jurisdiction for interim relief, including pre-arbitration attachments or injunctions, necessary to preserve the parties' rights or to maintain the parties' relative positions until such time as the arbitration award is rendered or the dispute is otherwise resolved.
- 11. General.**
 - 11.1.** Any modification, amendment, or waiver of these Terms of Service or any Agreement must be in writing and signed by an authorized representative of TriMark. Customer acknowledges that any agent of Customer who executes or performs under an Agreement is authorized to bind Customer. No failure or delay in exercising any right or remedy shall constitute a waiver, and no waiver shall apply except to the specific instance for which it is given.
 - 11.2.** This Agreement constitutes the entire agreement between the parties and supersedes all prior agreements or understandings relating to the subject matter hereof.
 - 11.3.** Neither party shall assign this Agreement without the prior written consent of the other, except that TriMark may assign this Agreement to an affiliate.
 - 11.4.** TriMark may update these Terms of Service from time to time, and such updates shall apply to Repair Proposals and Agreements issued thereafter.
 - 11.5.** Any notice or consent under this Agreement will be in writing to such address that may be designated in writing by the receiving party

from time to time.

- 11.6. The parties are independent contractors and nothing in this Agreement or otherwise shall be deemed or construed to create any other relationship, including one of employment, joint venture, or agency.
- 11.7. If any provision of these Terms of Service or an Agreement is found to be illegal, invalid, or unenforceable in a jurisdiction, such provision (or portion thereof) will be ineffective only to the extent of its illegality, invalidity, or unenforceability and only in such jurisdiction, and such finding will not affect any other provision of these Terms of Service or an Agreement, with a valid provision that most closely approximates the economic effect and intent of the illegal, invalid, or unenforceable provision substituted therefor.
- 11.8. The termination or expiration of this Agreement shall not release either party from any liability or obligation (including any payment obligations) which has already accrued as of the effective date of termination or expiration, and the provisions of this Agreement which by their nature are intended to survive termination or expiration shall so survive and continue in full force and effect, including, without limitation, Sections 3, 5-7, and 9-11.



Exhibit A | Service Schedule

This [Exhibit A](#) identifies the equipment categories, service frequencies, and standard preventative maintenance activities that may be included in a Repair Proposal. The specific equipment, locations, service frequency, and included services applicable to Customer will be identified in the applicable Repair Proposal, service schedule, quote, dispatch request, or other transaction document.

All services are visual, operational, and non-invasive preventative maintenance services unless otherwise expressly stated. Corrective repairs, replacement work, major disassembly, refrigerant handling, code upgrades, and other remedial work are excluded unless separately stated, quoted, or authorized.

In-Scope	Equipment Category	Service Frequency	Services Provided
REFRIGERATION EQUIPMENT			
<input type="checkbox"/>	Ice Machines	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Clean and sanitize ice production and storage areas Clean recirculating water circuit; flush scale/debris Flush drain lines and confirm proper flow Inspect/adjust water inlet, float valve, and harvest Clean condenser coil & comb fins as needed Verify condenser fan operation Descale evaporator plate Confirm freeze cycle is within manufacturers required range Inspect wiring, relays, and safety controls Verify thermostat and ice level sensors Confirm production cycle meets spec, adjust as needed Exclusions: <ul style="list-style-type: none"> No sealed-system work or refrigerant leak repairs No water filtration or plumbing repairs No guarantee of production capacity if water/ambient conditions out of spec
<input type="checkbox"/>	Ice Bin	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Clean and sanitize interior Inspect door hinges Inspect gaskets Inspect interior for damage/warping Inspect gasket between head unit and bin Inspect legs for wear and deterioration Inspect drainage for leaks/clogs Clean out condensation pump and test for functionality (if applicable) Polish outer surface
<input type="checkbox"/>	Water Filtration System	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect for leaks Cartridge replacement Confirm functionality
<input type="checkbox"/>	Refrigeration Reach-ins, freestanding walk-ins, bar back coolers, pizza and sandwich preparation tables	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Clean condenser coil and fan area, comb fins as needed Inspect evaporator coil and fans Verify compressor amp draw (non-invasive) Check gaskets, hinges, and closures Verify defrost-cycle operation Inspect drain lines, as needed Test thermostats and controls Inspect electrical connections Confirm operating temperature Exclusions:

In-Scope	Equipment Category	Service Frequency	Services Provided
			<ul style="list-style-type: none"> ○ No sealed-system repairs (compressor, evaporator, refrigerant leaks) ○ No gasket replacement unless quoted ● No guarantee of temperature performance where airflow/loading issues exist
<input type="checkbox"/>	Refrigeration – Walk-ins	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> ● Clean evaporator coils and fan motors ● Clean condenser coil and fan blades, comb fins if needed ● Inspect door closers, hinges, sweeps, and gaskets ● Verify defrost timer and heater operation ● Inspect drain pan and drain line ● Check suction line insulation ● Measure temperature differential ● Inspect wiring and control panel ● <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No walk-in structural repairs (panels, insulation, doors) ○ No sealed-system work ○ No drain infrastructure repair ○ Ice removal requiring extended downtime billed separately
<input type="checkbox"/>	Refrigeration – Prep Tables	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> ● Clean condenser coil and fan areas, comb fins as needed. ● Inspect evaporator coils ● Verify compressor draw ● Check gaskets, hinges, and seals ● Verify defrost operation ● Inspect/clear drains ● Test thermostats and controls ● Inspect wiring ● Confirm temperature performance ● <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No sealed-system or evaporator repairs ○ No gasket replacement unless quoted ○ No performance guarantee if airflow is obstructed by product loading
<input type="checkbox"/>	Refrigeration – Bar/Back Bar	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> ● Clean condenser coil and fans ● Inspect evaporator coil ● Check compressor draw ● Check gaskets and hinges ● Verify defrost operation ● Inspect drains ● Test controls ● Inspect wiring ● Confirm operating temperature ● <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No sealed-system repairs ○ No gasket replacement unless quoted ○ No guarantee of bar cooler temps in high-ambient environments
HOT-SIDE EQUIPMENT			
<input type="checkbox"/>	Refrigeration – Beverage Coolers	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> ● Clean condenser coil and fans ● Inspect evaporator coil ● Check compressor draw ● Check gaskets, hinges, and seals ● Verify defrost cycle ● Inspect drains

In-Scope	Equipment Category	Service Frequency	Services Provided
			<ul style="list-style-type: none"> • Test thermostats and controls • Inspect electrical connections • Confirm temperature performance • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No sealed-system or refrigerant repairs ○ No glass door replacement ○ Performance not guaranteed where ambient exceeds OEM limits
<input type="checkbox"/>	Gas Ranges	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect burners and orifices • Check gas pressure (non-invasive) • Inspect valves, manifolds, and pilots • Verify ignition and flame quality • Inspect oven components if integrated • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No regulator replacement or calibration ○ No gas line or manifold repairs ○ No deep carbon removal requiring disassembly
<input type="checkbox"/>	Convection Ovens	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect burners/elements • Clean blower wheel and compartment • Verify thermostat calibration • Inspect gaskets, hinges, door alignment • Test safety switches • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No control board or motor replacement ○ No deep chamber cleaning ○ No gasket replacement unless quoted
<input type="checkbox"/>	Combi Ovens	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Perform basic descale cycle • Inspect water treatment interface • Clean steam generator/injectors • Inspect gaskets and seals • Inspect fan and motor • Run diagnostics • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No full boiler descale requiring pump kits ○ No valve/probe replacement ○ No water treatment service unless purchased
<input type="checkbox"/>	Char Broilers	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect burners, radiants, and grates • Clean burner ports • Verify ignition and gas flow • Inspect valves and controls • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No grate resurfacing or replacement ○ No heavy carbon removal requiring hot-tanking
<input type="checkbox"/>	Fryers (Gas/Electric)	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect burners/elements • Test hi-limit and thermostat • Inspect vat condition • Test filtration components • Verify safety shutoff systems • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No boil-outs unless purchased ○ No pump/motor or vat replacement
<input type="checkbox"/>	Hot Food / Steam Tables	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual	<ul style="list-style-type: none"> • Inspect wells and heating elements • Verify thermostat control • Check wiring and element integrity

In-Scope	Equipment Category	Service Frequency	Services Provided
		<input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No leak repairs ○ No element replacements
<input type="checkbox"/>	Hot Hold Cabinets	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect heating elements and fans • Check door gasket condition • Verify controls and humidity • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No gasket replacement unless quoted ○ No structural cabinet repairs
<input type="checkbox"/>	Heated Flat/Stone Surfaces	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect heating elements/zones • Test temperature uniformity • Verify thermostat/control accuracy • Inspect stone for cracks or heat damage • Inspect wiring/contactors/high-limit devices • Light cleaning of accessible surfaces • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No resurfacing or stone replacement ○ No element or deck replacement ○ No masonry or structural modification
<input type="checkbox"/>	Tilt Skillets	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect tilt mechanism and locks • Test burners/elements • Verify thermostat accuracy • Inspect wiring and gaskets • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No hydraulic/tilt system repairs
<input type="checkbox"/>	Braising Pans	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect tilt mechanism • Test burners/elements • Verify thermostat accuracy • Inspect wiring and gaskets • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No hydraulic/tilt repairs
<input type="checkbox"/>	Steamers	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect steam generator or boiler • Perform light descale (non-circulating) • Test controls and sensors • Inspect door gaskets and steam seals • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No boiler rebuilds ○ No valve or probe replacement ○ No deep descale requiring pump cart
DISH & CHEMICAL EQUIPMENT			
<input type="checkbox"/>	Steam Kettles	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect jacket system and safety controls • Test relief valve • Inspect steam circuit and solenoids • Verify thermostat • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No jacket leak repair ○ No valve replacement
<input type="checkbox"/>	High Temp Dish Machines	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> • Inspect wash/rinse arms and nozzles • Verify booster heater temps • Test pumps and chemical usage • Inspect conveyor components • <u>Exclusions:</u> <ul style="list-style-type: none"> ○ No booster heater replacement ○ No conveyor motor/drive repairs

In-Scope	Equipment Category	Service Frequency	Services Provided
<input type="checkbox"/>	Low Temp Dish Machines	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect sanitizer injection Test titration levels Verify rinse cycle Inspect pumps and valves <u>Exclusions:</u> <ul style="list-style-type: none"> Chemical costs excluded unless contracted Injector replacement billable
<input type="checkbox"/>	Conveyor Dish Machines	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect conveyor chain/bearings Test wash/rinse systems Inspect motors and drive assembly <u>Exclusions:</u> <ul style="list-style-type: none"> No chain replacement No motor/gearbox repairs
<input type="checkbox"/>	Undercounter Dishwashers	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Clean and inspect pump motor Verify final rinse temperature Inspect door mechanism <u>Exclusions:</u> <ul style="list-style-type: none"> No heater element replacements
BEVERAGE EQUIPMENT			
<input type="checkbox"/>	Chemical Pumps	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect detergent/sanitizer pumps Replace squeeze tubes if applicable Check electrical connections <u>Exclusions:</u> <ul style="list-style-type: none"> No chemical supply unless contracted
<input type="checkbox"/>	Beverage Syrup/CO2 Systems	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect CO₂ regulators and valves Test syrup flow and calibration Inspect lines for leaks or kinks <u>Exclusions:</u> <ul style="list-style-type: none"> No deep line sanitation No CO₂ tank handling/replacement
SPECIALTY EQUIPMENT			
<input type="checkbox"/>	Ice/Beverage Combo Units	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Perform beverage system PM Perform ice machine PM Inspect agitator and dispense valves <u>Exclusions:</u> <ul style="list-style-type: none"> Any sealed-system or valve replacement billable
<input type="checkbox"/>	Tray Conveyor	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect chain, slats, alignment Lubricate specified components Inspect motor and reducer Test safety stop devices <u>Exclusions:</u> <ul style="list-style-type: none"> No chain/slat replacement No drive motor repairs
<input type="checkbox"/>	Disposers	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect motor and impeller Test controls and safety switches Verify mounting integrity <u>Exclusions:</u> <ul style="list-style-type: none"> No jam clearing requiring disassembly No motor replacement
<input type="checkbox"/>	Hot/Cold Wells	<input type="checkbox"/> Quarterly <input type="checkbox"/> Triannual <input type="checkbox"/> Semiannual <input type="checkbox"/> Annual <input type="checkbox"/> On-Demand	<ul style="list-style-type: none"> Inspect heating system Inspect refrigeration circuit Verify temperature transitions <u>Exclusions:</u>

In-Scope	Equipment Category	Service Frequency	Services Provided
			<ul style="list-style-type: none"> ○ No leak repairs ○ No sealed-system repairs
<input type="checkbox"/>	Other (Specify): _____		<ul style="list-style-type: none"> ● Custom scope based on OEM specifications